

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Inventors:	James J. Crow; Dennis L. Parker		
Assignee:	Motive, Inc.		
Title:	DISTRIBUTED SERVICES ARCHITECTURE THROUGH USE OF A DYNAMIC SERVICE POINT MAP		
Application No.:	09/542,273	Filed:	April 4, 2000
Examiner:	Liang Che A. Wang	Group Art Unit:	2155
Docket No.:	MTV0016US	Confirmation No.:	5239

Austin, Texas
May 8, 2007

MAIL STOP RCE
COMMISSIONER FOR PATENTS
P. O. BOX 1450
ALEXANDRIA, VA 22313-1450

AMENDMENT AND REMARKS ACCOMPANYING
REQUEST FOR CONTINUED EXAMINATION

Dear Sir:

This paper and the accompanying Request for Continued Examination (RCE) are being submitted in response to the Notice of Appeal which was received at the U.S. Patent and Trademark Office on February 8, 2007. Accompanying this response is a one-month Petition Under 37 C.F.R. § 1.136 for Extension of Time setting a new time for response of May 8, 2007. Further examination and reconsideration are respectfully requested in view of the following amendments and remarks.

No Amendments to the Specification or Drawings are contained in this paper.

Amendments to the Claims are reflected in the listing of claims which begins on **page 2** of this paper.

Remarks begin on **page 9** of this paper.